CERTIFICATE III IN TOURISM NATIONAL CODE: SIT30112

This qualification provides a pathway to work in many tourism industry sectors and for a diverse range of employers. This course is great for people wishing to develop a range of tourism service, sales or operational skills.

Course delivery
This online program allows you to complete your Certificate III in Tourism within one year. Studying online, anywhere, anytime means you can control your own learning at a pace you are comfortable with. We advise that each student’s workload will be approximately 4-6 hours per week (guideline only) in order to complete the qualification. A dedicated online facilitator (teacher) manages the learning environment, communicates with students, supports student learning and provides feedback on work submitted.

Entry requirements
There are no entry requirements for this qualification.

This course requires completion of 15 units of competency consisting of four core units and 11 elective units. The units delivered in this course are:

- BSBITU302B  Create electronic presentations
- BSBSUS201A  Participate in environmentally sustainable work practices
- BSBWOR203B  Work effectively with others
- SITTIND201  Source and use information on the tourism and travel industry
- SITTTSL201  Operate an online information system
- SITTTSL202  Access and interpret product information
- SITTTSL302  Provide advice on Australian destinations
- SITTTSL303  Sell tourism products and services
- SITTTSL304  Prepare quotations
- SITTTSL307  Process travel-related documentation
- SITXCCS201  Provide visitor information
- SITXCCS303  Provide service to customers
- SITXCOM201  Show social and cultural sensitivity
- SITXCOM301  Address protocol requirements
- SITXWHS101  Participate in safe work practices

Units offered may be subject to change

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Assessments
A range of assessment methods are used in this course. These include case studies, research projects, practical exercises, online quizzes, video presentations and workplace learning activities each providing you with a portfolio of work experience.

Career opportunities
Job roles and titles vary across different industry sectors. Whether you want to work as a tour coordinator, booking agent, guide or something similar, this course allows you to learn and apply your skills and knowledge in a flexible way that suits you.

Career pathways
Students who complete this course may continue with a pathway that leads to the Diploma course in Travel and Tourism, Events, Hospitality and Business at one of the Northern Sydney Institute’s campus locations or online.

Terms and conditions
» Registration and payment are required to confirm your place and must be received before you commence your online studies.
» No refunds are given once you are enrolled. However, a substitute may participate in your place. If a course is cancelled you are entitled to a full refund.

TAFE NSW courses commence only if there are sufficient resources and demand. Every effort was made to ensure this information was accurate as at July 2016. Changes may have taken place since that time. Contact the Northern Sydney Institute, part of TAFE NSW to confirm course details and availability.

CONTACT US FOR MORE INFORMATION

THE BENEFITS OF OUR ONLINE CERTIFICATES

ONLINE
Fit study around your work and lifestyle.

RECOGNITION OF PRIOR LEARNING
Get your prior learning or experience credited towards a course of study.

GOVERNMENT SUBSIDISED
The government will pay part of your fee and you pay the balance if eligible.

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