6650 - Responsible Service of Alcohol - Online
(SITHFAB201: Provide responsible service of alcohol)

Statement of Attainment

Description
If you are working or plan to work in the Hospitality Industry and in a licensed venue in NSW where you sell, serve or supply alcohol you will need to complete a course in Responsible Service of Alcohol, which you are now able to do Online. The course will provide you with general skills and knowledge regarding responsible service of alcohol under NSW State legislation. Once completed you will obtain an RSA Competency Card in accordance with the guidelines set down by the Office of Liquor, Gaming and Racing (OLGR).

You will have up to 3 weeks to complete your course from the time you receive via email the confirmation of your enrolment and the access and log-in details for Online management.

Content

You will learn:
- How to sell and serve alcohol responsibly
- Assist customers to drink within appropriate limits
- Assess alcohol affected customers and identify customers to whom sale or service must be refused.
- How to refuse alcohol service to customers

The skills and knowledge required for responsible service, including:
- The impact of alcohol abuse/misuse on the community
- The key regulatory and enforcement agencies
- Legal provisions, requirements and responsibilities for responsible service of alcohol
- The impact of alcohol consumption and abuse
- Standard drinks and drink/driving
- Recognition of intoxication and the handling of intoxicated patrons
- Refusal of alcohol service to affected or underage customers
- Strategies to prevent intoxication and underage drinking
- Implementation of house policies and procedures including safe transport
- Liquor Accords
- The benefits of providing responsible service of alcohol

Entry Requirements
The Office of Liquor, Gaming and Racing (OLGR) and the Northern Sydney Institute - Part of TAFE NSW, requires evidence that can identify your participation in undertaking the course and we will not issue any interim certificate until such evidence is provided. This could include your current driver’s licence, current passport, original birth certificate, proof-of-age or NSW photo card, Medicare card etc. This can be presented by posting a copy, scanning and emailing proof to NSI.Hospitality@det.nsw.edu.au or presenting in person at the Northern Sydney Institute, Ryde Campus.

Northern Sydney Institute reserves the right to terminate the on-line facilitation of the course and refuse the issuing of your interim certificate if there is any doubt or suspicion or fraudulent conduct as to who is enrolled in and who is completing the course.

Cost - $119.00
Professional Recognition
Once you have successfully completed the RSA online course and provided photo identification an interim certificate and Statement of Attainment will be posted directly to you. You will need to convert this interim certificate to an RSA competency card which can be done at most Australia Post outlets. Details of applying for a competency card and identification criteria are outlined in the interim certificate. This should be done within 90 days of receiving your interim certificate. Competency Cards are valid for 5 years from the time of issue. For more information visit the OLGR link: [www.olgr.nsw.gov.au/photocard](http://www.olgr.nsw.gov.au/photocard)

Registration and Payment
Please contact TAFE NSW on 02 9448 6301 or email NSI.Hospitality@det.nsw.edu.au

Terms and Conditions
- Registration and Payment are required prior to commencing.
- Cancellations advised in writing, prior accessing the course online are eligible for a full refund. No refunds are made for participants who have accessed the Studespace by using their log in.
- Course fees cannot be refunded to participants who are unable to complete the course within the allocated time.