



Learner and employer satisfaction results reported by ASQA

Table 1: Learner Satisfaction survey - average score reported to ASQA for each scale

Key Scales	2011	2012	2013	2014	2015
Overall Satisfaction	74.8	75.0	76.2	74.6	73.6
Trainer Quality	75.7	75.7	77.1	75.8	76.7
Effective Assessment	71.3	71.9	73.3	72.3	72.1
Clear Expectations	71.2	71.0	72.7	71.1	71.1
Learning Stimulation	69.9	70.6	71.5	69.7	71.0
Training Relevance	72.3	72.4	73.7	72.4	72.0
Competency Development	73.6	73.5	74.5	73.1	72.9
Training Resources	70.0	70.9	71.2	71.6	70.6
Effective Support	73.3	73.7	74.9	73.2	73.2
Active Learning	71.6	71.1	72.9	72.5	74.7

Table 2: Employer Satisfaction survey - average score reported to ASQA for each scale

Key Employer Scales	2011	2012	2013	2014	2015
Overall Satisfaction	69.4	69.8	68.6	78.0	82.7
Trainer Quality	69.4	69.6	68.0	73.9	83.9
Effective Assessment	61.9	66.5	65.5	70.5	80.4
Training Relevance	64.3	67.5	65.8	72.2	80.2
Competency Development	62.6	65.1	62.4	66.3	78.9
Training Resources	67.9	72.3	67.8	73.5	80.0
Effective Support	67.6	70.1	72.2	77.5	78.0